JORDAN ROWE — REMOTE SUPPORT

Unattended Friends & Family Setup Guide (Always-On Access • Windows & macOS)

`https://rowe.support/?mode=unattended`

Part 1: Windows 10 & 11 — Unattended Friends & Family Setup

WINDOWS PC

1 Select "Unattended Access" on rowe.support and Download for Windows

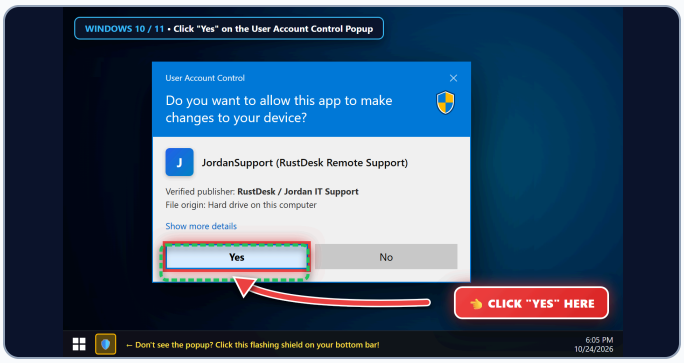
Visit **https://rowe.support/?mode=unattended** (or click the **Unattended Access** tab at the top). Click the blue **Install Unattended for Windows** button and open the downloaded installer:

`rustdesk-host=rowe.support,key=Z9w5HmxR9FsimQSOWSz2N01uDRR9fc6B780VVdNGfBA=,install.exe`



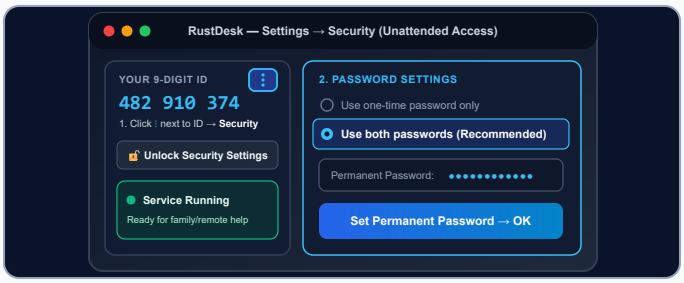
2 Click "Yes" to Install Background Service

Follow the installer prompts and click **"Yes"** on the Windows **User Account Control** popup. This installs the background service so Jordan can connect even after a reboot.



3 Set a Permanent Password & Share Your ID

In RustDesk, click ⋮ next to your ID → **Security** → **Unlock Security Settings**, select **Use both passwords**, and click **Set permanent password**:



One-Time Setup Complete! Send Jordan your **9-Digit ID** and **Permanent Password** once. You never need to read a code again.

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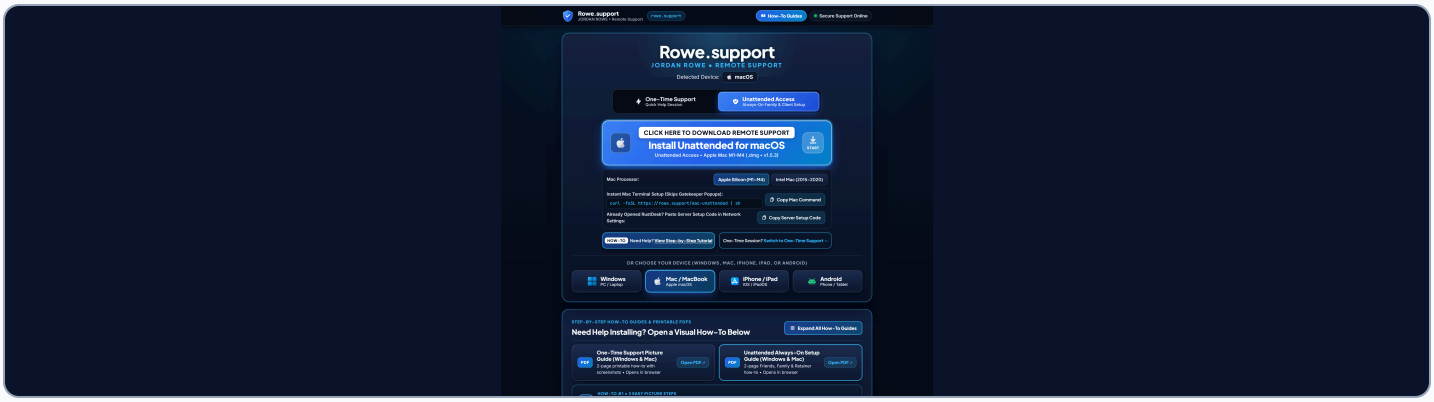
Part 2: Mac (macOS) — Unattended Friends & Family Setup

APPLE MAC (MACOS)

1 Select "Unattended Access" + Your Mac Chip (M1–M4 or Intel) & Download

Visit **https://rowe.support/?os=macos&mode=unattended** on your Mac, confirm **Apple Silicon (M1–M4)** or **Intel Mac (2015–2020)**, and click **Install Unattended for macOS** (RustDesk v1.5.3):

`rustdesk-host=rowe.support,key=Z9w5HmxR9FsimQSOWSz2N01uDRR9fc6B780VVdNGfBA=.dmg`



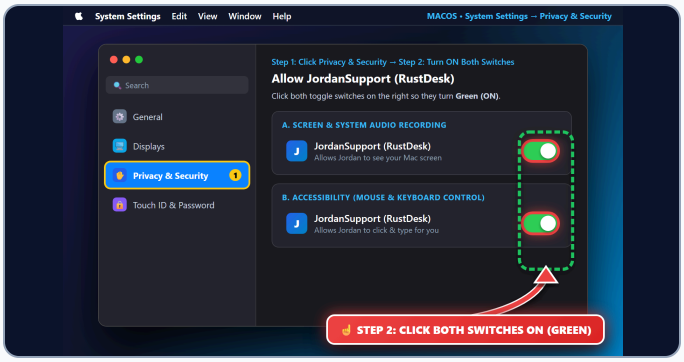
2 Run "Install Unattended Service" (or 1-Line Terminal Command) & Start Service

Open the downloaded **.dmg** and double-click **Install Unattended Service.command** (or copy the 1-line **Mac Command** on rowe.support into Terminal). Enter your Mac password when asked, then click **Start Service / Configure** at the bottom of RustDesk.

1. Run **Install Unattended Service** (or Terminal cmd) → 2. Approve Mac Admin Prompt → 3. Click **Start Service** in RustDesk

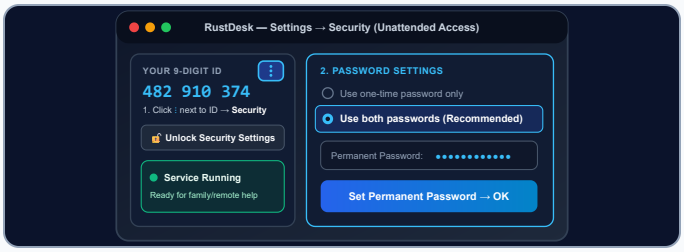
3 Turn ON Screen Recording & Accessibility

Open **System Settings** → **Privacy & Security** and toggle **ON (Green)** both **Screen Recording** and **Accessibility** for **RustDesk**:



4 Set Permanent Password & Share ID

Click ⋮ next to your ID → **Security** → **Unlock Security Settings**, select **Use both passwords**, and click **Set permanent password**:



All Set! Send Jordan your **9-Digit ID** and **Permanent Password** once so Jordan can connect anytime your Mac is awake.